What to Do When No Team Members Are Available

Walk-In Manager · https://haircutnow.com/docs/what-to-do-when-no-team-members-are-available/

What to Do When No Team Members Are Available

Sometimes the Walk-In Manager kiosk may show that no team members are currently available to take a walk-in.

Why you may see this message

This can happen when:

- No team members have checked in for the day
- Team members are checked in but none are currently eligible to take another walk-in
- Team members are temporarily unavailable
- The business is not accepting walk-ins at that moment

What you can do

If the business has enabled an alternate booking option, the kiosk may show a link you can use to schedule an appointment.

If no booking option is shown, ask the business whether you should try again later or whether another option is available.

Does this mean the business is closed?

Not necessarily. The message describes whether walk-in sign-in is open and whether team members are checked in or eligible in Walk-In Manager. It does not establish what everyone in the business is

doing.

No one is ready for my selected service

When service routing is enabled and the kiosk remains open, a service may say no eligible team member is ready right now while still allowing you to join the list. You will wait for someone eligible for that service. If sign-in itself is closed or paused, follow that message and ask staff about your options.