Understanding Biz Product Access, Premium, and Haircut Now Shops

Haircut Now Biz App · https://haircutnow.com/docs/understanding-biz-product-access-premium-and-haircut-now-shops/

Open **My Business → Haircut Now Products** when available to see connected products and available upgrades.

Getting started with a Free individual listing

Sign in on the website with the account you intend to keep. Find and claim your existing individual listing, or create a free listing if you do not have one. Finish the website setup, then download Biz and sign in with that same account. An eligible owned and connected individual listing can provide a Free Basic Card.

For existing listings, follow the existing-listing sign-in guide. The current app's **Create an Account** button opens website registration. After website setup, check your connected profile and photos in Biz. Free listing access does not include Premium public online booking.

Marketplace listing and Premium

A free listing and Premium Marketplace access are different states. Premium booking and management actions appear only when your account has the required access.

Use **Upgrade to Premium** when shown to review the current offer and checkout terms. Check the displayed price, billing period, and trial terms before purchasing.

Do not purchase a second subscription merely because an existing plan is missing from the app. Verify the account connection first.

Digital Barber Card

Basic and Pro Card access are separate from Marketplace plan access. Check the Card’s own state rather than assuming one paid product activates another.

Same-Day

Same-Day access belongs to a registered eligible Biz barber account. A Card-only login or product-discovery screen does not register a barber.

Premium Marketplace is not a guarantee of same-day requests.

Shop products

Walk-In Manager, Booth Rental Manager, Shop Operations, and Shop Complete may appear as products to explore. Their operational workflows are in Haircut Now Shops, not the individual Biz calendar.

Use the shop product’s own guide for team check-in, rent management, or shop-wide booking administration.

Getting started with Shop Operations

Shop Operations combines Walk-In Manager and Booth Rental Manager. After checkout, sign in to Haircut Now Shops and create your business, or continue with your existing shop. Enter the business details and time zone; you can do this from anywhere without GPS.

Open **Walk-Ins** and follow the WIM getting-started guide: choose a recommended tablet kiosk or QR phone check-in, set shop location at the shop, and prepare the team. Then open **Booth Rent** and follow the BRM getting-started guide to add renters, opening balances, and rent terms. You do not need both customer check-in methods or a second shop.

Getting started with Shop Complete

Shop Complete adds shop booking and enhanced shop presence to Shop Operations. Keep the same shop and sign-in. Open **Products → Shop Complete**, connect or claim the correct shop listing, and finish any ownership checks. Then use the Shop Complete setup guide and Shop Bookings getting-

started guide to prepare team booking, services, and availability.

Home’s operational cards open WIM, BRM, and Shop Booking according to your access. Shop Complete setup is still available through Products and its existing URL. Grant managers only the product permissions they need.

Access unavailable

A temporary connection error is different from a plan requirement. Read the message, check the account, and retry. Contact support if a product you already own remains unavailable.