How to Know When It’s Your Turn

Walk-In Manager · https://haircutnow.com/docs/how-to-know-when-its-your-turn/

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After checking in, follow staff instructions and the shop’s public queue display when available. A QR check-in page shows your own confirmation/status, not the full public waiting list on your phone.

Watch your position

The queue may show your name and the number of clients ahead of you. Your displayed position changes as the queue changes. With service routing, clients needing different services may be served in a different order depending on eligible team availability.

When a team member is ready

When an eligible team member accepts your walk-in, the business will begin moving you into service. Stay nearby and pay attention to staff so you do not miss your turn.

Walk-In Manager does not require clients to install an app to wait in the queue.

What if I step away?

If you need to leave the immediate waiting area, check with the business first. If staff cannot locate you when it is time to serve you, the business may need to remove you from the active queue so other waiting clients can be served.

Are wait times exact?

No. Queue position helps you follow the waiting list, but it does not guarantee the exact order or time of service. Selected services, eligible team availability, service length, and other work at the business can affect the wait.