# How Client Reviews Work After an Appointment

Notifications, Payments & Reviews · https://haircutnow.com/docs/how-client-reviews-work-after-an-appointment/

Clients can leave feedback on your Haircut Now listing. Review follow-ups help them find that listing again.

## Automatic requests

When a review notification is enabled and its sending conditions are met, the appointment system can send the client a follow-up with a listing link. Do not assume every appointment triggers a review request.

## Help clients find your listing

Keep your public listing accurate and share its URL when a client asks where to leave feedback. Invite honest feedback about their experience.

A review request or link click does not mean a review has been submitted or published.

## If a client did not receive a request

Confirm their contact details and check whether the applicable notification is enabled with support. You can provide your public listing link directly.

For general appointment message behavior, read What Notifications Do My Clients Receive?.